

Operating regulations Mont-Saint-Michel reception and transport service

The provisions of these operating regulations are applicable to the reception and transport services delegated to Transdev Mont Saint Michel (car parks and transport lines). It determines the rights and obligations of users and supplements the legal and regulatory texts in force, and in particular :

Considering the European regulation n ° 181-2011 concerning the rights of the passengers in the transport by bus and coach and modifying the regulation EC n ° 2006-2004 ;

In view of the Transport Code;

Seen the Civil Code;

Considering the Code of Criminal Procedure;

Seen the Highway Code;

Considering the law of December 30, 1985 and the decree of September 18, 1986, as amended, relating to the urban transport police and public passenger transport services ;

Considering Law n ° 2001-1062 of November 15, 2001 relating to daily security;

Considering the law n ° 2016-339 of March 22, 2016 relating to the prevention and the fight against incivility, against attacks on public security and against terrorist acts in collective passenger transport ;

Considering the decree of March 22, 1942 relating to public administration regulations on the police, safety and operation of railways of general interest and local interest and in particular its articles 6, 73, 74, 74-1, 77 , 80-1 to 80-9, 92 and 93 applicable to regular passenger road public transport services;

Having regard to Decree No. 85-891 of August 16, 1985 relating to urban passenger transport and non-urban road passenger transport;

Considering Decree No. 2006-1386 of November 15, 2006 strengthening the regulations on the prohibition of smoking in collective places;

Having regard to deliberation n°2019/27 of the Syndicat Mixte Baie du Mont-Saint-Michel Syndicate Committee approving the price list setting the prices of reception and transport services for the Mont-Saint-Michel site and their conditions of use ;

Considering decision n ° 2020/12 of the Syndicat Mixte Baie du Mont-Saint-Michel approving the public operating regulations.

Considering decision n ° 2020/38 of the Syndicat Mixte Baie du Mont-Saint-Michel approving the present public operating regulations.

The scope of application of this regulation includes regular non-urban lines organized directly by the Normandy and Brittany regions.

Summary

CHAPTER I - GENERAL PROVISIONS	- 4 -
ARTICLE 1 - SCOPE OF APPLICATION	- 4 -
ARTICLE 2 - POSTING AND MODIFICATIONS OF THE RULES	- 4 -
ARTICLE 3 - GENERAL PRESCRIPTIONS RELATING TO THE PRICING OF THE SERVICE	- 4 -
ARTICLE 4 - TRAVELER INFORMATION	- 4 -
ARTICLE 5 - SUGGESTIONS AND COMPLAINTS	- 5 -
CHAPTER II - ACCESS AND CONDITIONS OF USE OF THE PARKING LOT	- 6 -
ARTICLE 6 - RULES AND CONDITIONS OF ACCESS TO PARKING SERVICES	- 6 -
6.1. AUTHORIZED VEHICLE CATEGORIES.....	- 6 -
6.2. TRAFFIC RULES	- 6 -
ARTICLE 7 - SPECIAL REQUIREMENTS RELATING TO PARKING SPECIAL SERVICE PROVISIONS	- 6 -
ARTICLE 8 - PRESCRIPTION RELATING TO SAFETY	- 7 -
ARTICLE 9 - PRICING.....	- 7 -
ARTICLE 10 - SPECIAL CONDITIONS OF ACCESS AND USE OF THE PARKING LOT	- 7 -
10.1. PEOPLE WITH REDUCED MOBILITY WHO HOLD A EUROPEAN PARKING CARD	- 7 -
10.2. MONTOIS AND EMPLOYEES OF MONT-SAINT-MICHEL AND CASERNE.....	- 8 -
10.3. CLIENTS OF THE MONT-SAINT-MICHEL INTRAMURAL HOTELS.....	- 8 -
10.4 . THE DEDICATED PARKING FOR BUSES AND CARS HEAVYWEIGHTS	- 8 -
10.5. MOTORHOME PARKING	- 8 -
10. 6 . TWO-WHEEL PARKING.....	- 8 -
ARTICLE 11 - PROHIBITIONS RELATED TO THE USE OF THE PARKING LOT (INCLUDING IN THE TOURISTIC INFORMATION CENTER)	- 8 -
CHAPTER III - ACCESS AND CONDITIONS OF USE OF TRANSPORT SHUTTLES	- 10 -
ARTICLE 12 - DEROGATION FOR ACCESS TO PUBLIC LINES CONVENTED BY THE NORMANDY AND BRITTANY REGIONS AND SERVICES FREELY ORGANIZED BY COACHES	- 10 -
ARTICLE 13 - GENERAL RULES FOR ACCESS AND USE OF TRANSPORT SHUTTLES.....	- 10 -
13.1 AUTHORIZED PERSONS.....	- 10 -
13.2 RESERVED PLACES.....	- 10 -
13.3 TRANSPORT OF ANIMALS - BULKY ITEMS AND DANGEROUS GOODS	- 10 -
13.4 PROHIBITIONS	- 11 -
ARTICLE 14 - SPECIAL RULES FOR THE USE OF TRANSPORT SHUTTLES	- 13 -
14.1 SPECIAL CONDITIONS OF USE OF THE SPECIAL DEDICATED SHUTTLE	- 13 -
14.2 SPECIAL CONDITIONS OF USE OF THE MARINGOTE	- 13 -
14. 3 SPECIAL CONDITIONS OF USE OF THE PONTORSON-LE MONT SHUTTLE.....	- 13 -
ARTICLE 15 - FINDING OF INFRINGEMENTS	- 13 -
15.1 PENALTIES INCURRED	- 14 -
15.2 LUMP SUM TRANSACTIONAL COMPENSATION	- 14 -
15.3 FIXED COMPENSATION IN THE EVENT OF LOSS OF PARKING PERMIT.....	- 14 -
CHAPTER IV - CONDITIONS OF ACCESS TO THE TOURIST INFORMATION CENTER	- 15 -
Article 16 - OPENING HOURS	- 15 -

Article 17 - SERVICES OFFERED	- 15 -
17.1 INFORMATION	- 15 -
17.2 TOILETS	- 15 -
17.3 BABY AREA	- 15 -
17.4 KENNEL	- 15 -
17.5 LUGGAGE LOCKERS	- 15 -
17.6 SALE OF SECURITIES	- 16 -
CHAPTER V - MISCELLANEOUS	- 17 -
Article 18 - RESPONSIBILITY.....	- 17 -
Article 19 - LOST, STOLEN, FOUND, ABANDONED OR LEFT UNATTENDED OBJECTS	- 17 -
19.1 LIABILITY	- 17 -
19.2 LOST PROPERTY	- 17 -
19.3 OBJECTS ABANDONED OR LEFT UNATTENDED	- 17 -
19.4 GUARD	- 17 -
ARTICLE 20 - SURVEILLANCE.....	- 17 -
ARTICLE 21 - PROTECTION OF PERSONAL DATA	- 17 -
ARTICLE 22 - REPLACEMENT.....	- 18 -
ARTICLE 23 - REFUND	- 18 -
The operator is under no circumstances required to fully or partially reimburse a transport or parking ticket that it has marketed.-	- 18 -
ARTICLE 24 - FINANCIAL COMPENSATION.....	- 18 -

CHAPTER I - GENERAL PROVISIONS

ARTICLE 1 - SCOPE OF APPLICATION

These regulations define the conditions under which visitors access the car parks and transport lines (Passeur, Maringote, dedicated shuttle , Pontorson-Le Mont) of the Mont - Saint-Michel site , as well as their rights and obligations.

It was developed to guarantee travelers the best conditions of comfort and safety by setting out the rights and duties of each.

These provisions are applicable to all services by the transport operator Transdev Mont Saint Michel .

Failure to comply with these rules constitutes offenses liable to be noted by report and sanctioned by the various legal or regulatory texts on the matter, without prejudice to civil remedies and the posting of judgments that may be ordered. by way of justice .

The company Transdev Mont Saint Michel declines in advance any responsibility in the event of infringement of this regulation for the damage which could result from it and reserves the right to initiate proceedings against the offenders before the competent courts.

Beyond the rules set out below, customers must apply any additional written or verbal instructions that may be given to them by the representatives of the Delegatee company.

ARTICLE 2 - POSTING AND MODIFICATIONS OF THE RULES

The main provisions of these regulations are displayed in a persistent and unalterable manner, by the care of Transdev Mont Saint Michel within the Tourist Information Center .

These regulations are available in their entirety on the website www.bienvenueaumontsaintmichel.com or on request from the Tourist Information Center .

Operator to the possibility of updating these regulations and make any changes it deems necessary for the proper functioning of the services and in accordance with changes in legislation.

ARTICLE 3 - GENERAL PRESCRIPTIONS RELATING TO THE PRICING OF THE SERVICE

All the tariffs applicable for the reception and transport service of the Mont-Saint-Michel site have been approved by deliberation of the deliberative assembly of the Syndicat Mixte Baie du Mont-Saint-Michel.

Any right of access to the parking service defined in the price list gives the right to use the transport service of the Mont-Saint-Michel site (le Passeur shuttle line) , with the exception of transport tickets making the subject to special conditions of use.

The current rates are displayed at the Tourist Information Center, on the car park, at the entrances and exits of the carparks (on the entry and exit terminals) and on the dedicated website. They are subject to total or partial modification during the year.

ARTICLE 4 - TRAVELER INFORMATION

Travelers must take into account the information that is disseminated on the perimeter of the service, in particular:

- Within the Tourist Information Center;
- On the windows (inside and outside) of vehicles;
- Inside vehicles;
- During audio announcements;
- At the starting points of all the shuttles;

- On the information panels placed on the site ;
- On the website www.bienvenueaumontsaintmichel.com ;
- By all the personnel of Transdev Mont Saint Michel.

ARTICLE 5 - SUGGESTIONS AND COMPLAINTS

Anyone who intends to lodge a complaint concerning a service used or a trip made by Transdev Mont Saint Michel , must, whatever the circumstances invoked (incident, accident, poor condition of the equipment, etc.) provide proof of his quality of user or traveler by any other means making it possible to establish the material reality of the use of the service in question.

Complaints must be made:

- Or in writing, by sending a letter to Transdev Mont Saint Michel : Lieu-dit Le Bas Pays 50170 BEAUVOIR ;
- Either by calling the Tourist Information Center of Mont Saint-Michel open 7/7 (except 25th December and 1st January), according to the season schedule, at the following telephone number : 02.14.13.20.15 ;
- Either live by going to the Tourist Information Center ;
- By email via the contact form : www.bienvenueaumontsaintmichel.com .

CHAPTER I I - ACCESS AND CONDITIONS OF USE OF THE PARKING LOT

ARTICLE 6 - RULES AND CONDITIONS OF ACCESS TO PARKING SERVICES

6.1. AUTHORIZED VEHICLE CATEGORIES

The entire structure constitutes a car park open to the following categories of vehicles :

- Light vehicles;
- Two-wheelers and the like ;
- Motorhomes;
- Coaches and heavy goods vehicles .

Each category of vehicle mentioned above has a carpark on the parking area reserved for its reception, subject to the possibilities offered by the site.

Each category of vehicle is requested to strictly respect the distribution thus defined, unless otherwise instructed by operating personnel.

The presence of customers is only permitted to the extent that it is justified by operations linked to the parking of their vehicle, for the reasonable time necessary for these operations.

The user may only park to the extent of the places available when entering the vehicle park and on places not reserved for other types of customers, if applicable only in the area indicated to him.

6.2. TRAFFIC RULES

Pedestrians circulating in the park must use the designated pedestrian paths and obey the access restrictions.

The user undertakes to comply with the police and safety regulations applicable to the park, the Park's signage, particularly in terms of speed limits, and more generally the rules of the Highway Code, as well as the instructions given by the staff. operating.

Transdev Mont Saint Michel may move the user's vehicle in the event of a disaster, presumed danger or after a reasoned request to the latter which has not been successful, in particular in the event of work near or within the car park.

Any vehicle following a vehicle making a maneuver to park must give priority to the latter. Vehicles traveling on the circulation aisles have priority over vehicles leaving their parking space. It is recalled that in the absence of prescriptions or special instructions, the right-hand priority rule is applicable .

Vehicle drivers are required to use the traffic lanes and aisles reserved for this use. Drivers must travel at reduced speed, not exceeding in any case 15 km / h within the parking carparks and 20 km / h outside the latter . Reverse gear is only authorized during maneuvers necessary for a vehicle to park or to leave its parking space. Except in cases of force majeure, overtaking is prohibited. It is forbidden to stop on traffic or access roads except to carry out the maneuvers necessary for parking, to satisfy toll and control operations or for safety reasons. The use of the horn is prohibited , except in immediate danger . It is recalled that vehicle drivers are required to turn on their lights as soon as visibility or signaling conditions so require .

ARTICLE 7 - SPECIAL REQUIREMENTS RELATING TO PARKING SPECIAL SERVICE PROVISIONS

Drivers are required to park in areas reserved for this use, excluding service and traffic roads or other prohibited by signage. The parking spaces being marked on the ground by a marking on the ground, users are required to park within these limits. When a driver parks his vehicle next to another, he must be careful to leave enough space for the doors to open. Users are free to park in forward or reverse gear, depending on the convenience of the maneuver. It is forbidden to leave the engine of the vehicle running during the period of parking. It is forbidden to stay in the car park.

ARTICLE 8 - PRESCRIPTION RELATING TO SAFETY

Parking takes place at the risk and peril of the vehicle owners, the fees collected being only parking fees and not security . The operator is not responsible for damage caused to vehicles, in particular by other users , acts of vandalism or theft , or objects left on board .

In case of theft or destruction of the vehicle or other disaster, will be charged an addition to the legal justifications, the presentation of the stamped ticket or access card; the user must therefore not leave his access ticket in his vehicle. In the interest of users, it is strongly recommended that they lock their vehicle. The Operator cannot be held responsible for damage and loss resulting from frost. It is up to the user to take all measures against these risks. The operator is not liable for damage caused to vehicles by other users or act of vandalism.

ARTICLE 9 - PRICING

All the tariffs applicable for the reception and transport service of the Mont-Saint-Michel site have been approved by deliberation of the deliberative assembly of the Syndicat Mixte Baie du Mont-Saint-Michel.

For all categories of users, the price corresponds to a right of access to the car park, to the “ Passeur ” transport system and to reception services.

The prices in force are those displayed in the Tourist Information Center and at the entrance to each carpark applied by reception and operating staff. The rates apply depending on the category of the vehicle parked , and include free access to the shuttle " the Ferryman" (making the round trip shuttles Square - Quai du Mont) louse r all vehicle members .

Except specific access conditions, a parking ticket is given to any vehicle entering the parking lot dedicated to it. This title must be kept in good condition. This title allows the payment of the right of access to the aforementioned reception and transport services :

- Out of carparks, via credit card payment only;
- At the automatic payment machines located in the park;
- At the counter of the Tourist Information Center .

It is forbidden for any visitor :

- To use a parking ticket in irregular conditions;
- To use a parking ticket that has been subject to any modification or preparation likely to encourage fraud;
- To transfer for payment or free of charge a parking ticket or a subscription card;
- To resell parking tickets that have not been composted or validated.

ARTICLE 10 - SPECIAL CONDITIONS OF ACCESS AND USE OF THE PARKING LOT

10.1. PEOPLE WITH REDUCED MOBILITY WHO HOLD A EUROPEAN PARKING CARD

People with reduced mobility who hold a European parking card and a light vehicle less than 5 meters long have reserved spaces (the P2 parking carpark) . This card can be requested at any time by the operating staff. To take advantage of these reserved spaces, those mentioned above come to the car park entrance dedicated to them, reports nt their presence via a call to the control station via a button positioned on the input terminal and park then. In this reserved parking area , the “light vehicle” rates in force are applied.

10.2. MONTOIS AND EMPLOYEES OF MONT-SAINT-MICHEL AND CASERNE

Subject to meeting the conditions of reference and current conditions of access, are Montois and employees of the Mont-Saint-Michel and Caserne can have, on presentation of receipts, a card allowing them free access at the parking lot. Carpark P1 is reserved for Montois, carpark P4 is reserved for employees. This nominative card cannot be lent or sold. It is to be collected from the operating staff of Transdev Mont Saint Michel. The terms of use and replacement in the event of failure are stipulated in particular in the respective regulations.

10.3. CLIENTS OF THE MONT-SAINT-MICHEL INTRAMURAL HOTELS

Guests of hotels in the Mont-Saint-Michel intramuros who have made a hotel reservation in advance have a reserved parking area (the P3 parking carpark), which they can enter by entering an access code given by the host when booking. This device does not imply that the service is free. In this reserved parking area, the current "light vehicle" rates are applied.

10.4 . THE DEDICATED PARKING FOR BUSES AND CARS HEAVYWEIGHTS

Coaches and vehicles longer than 8 meters have a dedicated area within the car park, the P7. The drop-off and pick-up of passengers takes place there. Depending on the details mentioned in the price list, parking may grant the possibility of carrying out a "diesel" exit.

On explicit request from the representative's reception agent at the Tourist Information Center, the driver can have access to the rest room.

10.5. MOTORHOME PARKING

Motorhomes a length of 8 meters and the vehicles with a length of 5m and 8 meters equipped with dedicated slots in the parking P8. It is forbidden to stay in the car park. Parking is authorized there at night, but the park cannot, under any circumstances, constitute an accommodation area for motorhomes. No space for water replenishment or electricity supply is provided.

10.6 . TWO-WHEEL PARKING

Two-wheeled vehicles and the like with a width of less than 1.5 meters have a dedicated area within the car park, the P9. The two motorized wheels must park on the asphalted part and the bikes on the earth-stone pavement part.

ARTICLE 11 - PROHIBITIONS RELATED TO THE USE OF THE PARKING LOT (INCLUDING IN THE TOURISTIC INFORMATION CENTER)

Visitors are prohibited, under penalty of a fine :

- To be in places closed to the public or reserved for the operator, or to occupy a place not intended for visitors;
- To enter or leave their vehicle in parking lots other than through regulatory exits or those designated by the operator;
- To park or stop their vehicle outside the parking lots or on an unrealized location;
- Leaving a vehicle in the parking lot;
- Remove, soil, degrade, deteriorate or obstruct the proper functioning of materials, equipment and installations of any kind, either on board vehicles or in any space reserved for operation, as well as signs, inscriptions or posters they contain;
- Using alarm or security devices without plausible reason;

- To move or modify the signage or temporary means of protection installed by the operator;
- To take any position likely to interfere with the driving of vehicles, the service of operating personnel or the movement of other visitors;
- To use any noisy or sound device in stations, in the operator's sales offices or in vehicles, or to host a show of any kind;
- To park on the quays or go to the Tourist Information Center in a notorious state of illness, the contagion of which would be feared for other visitors, or in a state of intoxication.
- To undermine public security;
- Distributing leaflets without special authorization;
- To offer, rent, sell anything, engage in any advertising other than in the spaces assigned for this use and without the corresponding authorization;
- Carry out any form of begging on the site;
- Affix in car parks, in areas equipped with bus shelters or poles, on equipment, in commercial premises, handwritten or printed inscriptions of any kind: leaflets, posters, or tags;
- To practice any sporting activity or game likely to interfere with the operation or the tranquility of other visitors;
- To drop off or take charge of passengers outside the parking pockets;
- Eat inside the Tourist Information Center;
- To leave luggage, a suitcase or any other similar object unattended;
- To generate a fire including having a barbecue;
- To stay for the night;
- Not to keep animals on a leash;
- To connect to the water or electricity network;
- Bring dangerous materials (explosive, flammable, toxic, etc.), infected materials, weapons (except for holders of an authorization to carry weapons provided for by the laws and regulations in force);
- To pollute, to empty the toilets outside the designated areas indicated or to deposit illegal garbage;
- To deposit, abandon, throw or dump, with the exception of the locations designated for this purpose, garbage, residues, waste, droppings, unsanitary materials, liquids or any other object of any nature that could harm the hygiene and cleanliness of the premises and / or inconvenience other visitors and / or likely to cause operational disturbances to equipment and installations;
- Visitors who, by their dress or behavior, risk disturbing or disturbing public order and / or security inside the Tourist Information Center or in a parking lot in the network, must leave the premises if requested to do so by the authorized personnel of the operator;
- In the event of non-compliance with the provisions of these regulations, the operator declines in advance any liability for any accidents or damage that may result. In any case, visitors must comply with the instructions given to them directly by the personnel authorized by the operator or indirectly through an audible announcement or signaling.

CHAPTER III - ACCESS AND CONDITIONS OF USE OF TRANSPORT SHUTTLES

ARTICLE 12 - DEROGATION FOR ACCESS TO PUBLIC LINES CONVENTED BY THE NORMANDY AND BRITTANY REGIONS AND SERVICES FREELY ORGANIZED BY COACHES

Access to the quay dedicated only to the Normandy and Brittany public lines and services freely organized by coach is via the southern filtering located on the Beauvoir road. The departure and arrival of these public lines are organized inside the place called "La Caserne" .

Services freely organized by coach will be able to access the dedicated platform subject to the availability of stopping places and after establishment of an access agreement with the Delegatee operator. Specific pricing for access to the platform for services freely organized by coach will apply for each vehicle entering the area. The road transport company is required to respect the existing signage, the direction of traffic, to comply with the directives given by the Delegatee operator, and specifically provided for by agreement.

Within this area, buses from the Normandy & Brittany public lines must run their coaches at a speed less than or equal to 30 km / h.

Vehicle access is authorized only during passenger pick-up and drop-off (parking prohibited). The embarkation and disembarkation of travelers is prohibited outside the locations provided for this purpose.

The vehicles authorized to access the area undertake not to take any action liable to harm the operation or hinder the proper execution of the public service.

ARTICLE 13 - GENERAL RULES FOR ACCESS AND USE OF TRANSPORT SHUTTLES

13.1 AUTHORIZED PERSONS

Access to transport lines is prohibited for children under the age of 12, unaccompanied by a person capable of supervising them.

13.2 RESERVED PLACES

In each car, indicated seats are reserved by decreasing priority for:

- War veterans in possession of an official card bearing the words "painful standing";
- Blind civilians in possession of a supporting card or with a white cane;
- Invalids from work and infirm civilians in possession of an official card bearing the words "painful standing";
- Pregnant women;
- People accompanied by a child under 4 (sitting on the lap of an adult);
- People with temporary disability (for example using crutches).

When these reserved spaces are unoccupied, they can be used by other travelers who must immediately transfer them to the beneficiaries when they request it directly or through the operator's staff.

Non-priority travelers are also invited to give up the reserved space that they could occupy for the elderly, for whom a standing trip is particularly difficult.

13.3 TRANSPORT OF ANIMALS - BULKY ITEMS AND DANGEROUS GOODS

13.3.1 - ANIMALS

For health and safety reasons, animals are prohibited from entering vehicles, except for guide dogs for the blind or assistance, as well as dogs allowed by regulations transported in a suitable bag or basket.

A paying kennel service is available to visitors . The price is set by the price list referred to in article 9 of these operating regulations. Requests for access to this service should be made to the Tourist Information Center.

13.3.2 - BULKY OBJECTS

Small hand luggage or packages that can be carried by one person are admitted and transported free of charge.

However, it is forbidden to enter vehicles with bulky packages. All packages with a largest dimension exceeding 1 meter are considered bulky . Exception is made for long packages which are admitted on condition that their largest dimension does not exceed 2 meters and that the other dimensions remain less than 0.20 meter. These long packages must be transported vertically.

Strollers and vehicles for children are only admitted and transported free of charge if they are used exclusively to transport children. They must be kept immobilized. It is strictly forbidden to enter vehicles with bicycles, mopeds , scooters or “supermarket” type trolleys.

In any case, the operator cannot be held liable for damage or injury suffered s by the above bulky objects defined. Their owner will also be held liable for any damage that these items could cause to other travelers and / or to the materials, equipment and facilities of the service.

For visitors who so wish, a left-luggage service is available through the Tourist Information Center. However, due to the recommendations of the VIGIPIRATE plan, this service may be inaccessible for an indefinite period.

13.3.3 - DANGEROUS GOODS - WEAPONS

It is forbidden to bring on loading docks, in vehicles or home buildings or parks parking, hazardous materials (explosive, flammable, toxic ...) or infected materials.

Weapons of any category are prohibited except for holders of an authorization to carry weapons provided for by the laws and regulations in force.

13.4 PROHIBITIONS

13.4.1 - VISITORS ARE PROHIBITED, UNDER PENALTY OF A FINE :

- To get on or off vehicles other than through regulatory exits or those of these exits designated by the operator;
- To put an obstacle to the closing or opening of doors;
- Getting on or off vehicles elsewhere than at stations or at materialized stops and when the vehicle is not completely stopped, unless requested by the operator's staff;
- Entering vehicles in a notorious state of illness, the contagion of which would be feared for other visitors, or in a state of intoxication;
- Lean out of vehicle windows;
- Abusively occupying the seats with effects, parcels, luggage or other objects;
- Getting into vehicles in violation of the "full" indication given by the operator's staff;
- To leave luggage, a suitcase or any other similar object on board;
- To get into the vehicles when, once on board, the visitor obstructs the closing of the doors;
- Smoking or spitting in vehicles or in the reception building and, more generally, in all areas of the network accessible to the public;
- Remove, soil, degrade, deteriorate or obstruct the proper functioning of materials, equipment and installations of any kind on board vehicles;
- Using alarm or security devices without plausible reason;
- To move or modify the signage or temporary means of protection installed by the operator;

- To take any position likely to interfere with the driving of vehicles, the service of operating personnel or the movement of other visitors;
- To use any noisy or sound device in stations, in the operator's sales offices or in vehicles, or to host a show of any kind;
- Entering vehicles or parking on the platforms or going to the Tourist Information Center in a notorious state of illness the contagion of which would be feared for other visitors, or in a state of intoxication.

13.4.2 - VISITORS ARE ALSO FORMALLY PROHIBITED FROM :

- To speak without necessity to the driver while the vehicle is in motion;
- To sit in the vehicle's driving position;
- To remain on board the vehicles after the last commercial stop or the terminus provisionally established by the operator;
- To board vehicles and to circulate inside equipped with roller skates, rollerblades or similar;
- To hold onto vehicles, whether stationary or moving, for people equipped with roller skates, rollerblades or similar, or using a scooter, a skateboard or any similar device;
- And, more generally, to undermine public security;
- Distributing leaflets without special authorization;
- To offer, to rent, to sell anything, to engage in any advertising other than in the spaces assigned to this use and without the corresponding authorization;
- To deposit, abandon, throw or dump, with the exception of the locations designated for this purpose, garbage, residues, waste, droppings, unsanitary materials, liquids or any other object of any nature that could harm the hygiene and cleanliness of the premises and / or inconvenience other visitors and / or likely to cause operational disturbances to equipment and facilities;
- Carry out any form of begging on the site;
- Affix in car parks, in areas equipped with bus shelters or poles, on equipment, in commercial premises or in vehicles, handwritten or printed inscriptions of any kind: leaflets, posters, or tags;
- To practice any sporting activity or game likely to interfere with the operation or the peace of the other visitors;
- To stroke or feed the horses, or to engage in any action that might irritate the animals ;
- Visitors who, by their clothing or behavior, risk disturbing or causing a disturbance to public order and / or security inside a vehicle, at a stop or in a network parking lot, must leave the premises if requested to do so by authorized personnel of the operator ;
- In the event of non-compliance with the provisions of these regulations, the operator declines in advance any liability for any accidents or damage that may result. In any case, visitors must comply with the instructions given to them directly by the personnel authorized by the operator or indirectly through an audible announcement or signaling.

ARTICLE 14 - SPECIAL RULES FOR THE USE OF TRANSPORT SHUTTLES

14.1 SPECIAL CONDITIONS OF USE OF THE SPECIAL DEDICATED SHUTTLE

Subject to meeting the attribution and access conditions in force, persons meeting the criteria below may claim to use the dedicated shuttle upon presentation of the card for beneficiaries. Supporting documents for these criteria may be requested at any time by operating staff.

- Residents of Mont-Saint-Michel;
- Employees of Mont-Saint-Michel and the Caserne.

14.2 SPECIAL CONDITIONS OF USE OF THE MARINGOTE

Only people in possession of a valid "Maringote" transport ticket can access the horse-drawn shuttle. These titles are on sale before getting into the vehicle. The applicable tariffs were approved by deliberation of the deliberative assembly of the Syndicat Mixte Baie du Mont-Saint-Michel.

Any traveler is considered to be in an irregular situation :

- Without a transport ticket
- Using a transport ticket beyond its period of validity;
- Using an invalid title;
- Using a security with specific pricing without proof of beneficiary;
- Using another person's ticket;
- Using a forged title.

Anyone traveling in Maringote must remain seated throughout the journey and may only get out after being invited to do so by operating personnel .

14.3 SPECIAL CONDITIONS OF USE OF THE PONTORSON-LE MONT SHUTTLE

Only people in possession of a validated transport ticket can access the Pontorson-Le Mont shuttle . These titles are on sale when you get into the vehicle. The applicable tariffs were approved by deliberation of the deliberative assembly of the Syndicat Mixte Baie du Mont-Saint-Michel.

Any traveler is considered to be in an irregular situation:

- Without a transport ticket
- Using a transport ticket beyond its period of validity;
- Using an invalid title;
- Using a security with specific pricing without proof of beneficiary;
- Using another person's ticket;
- Using a forged title.

ARTICLE 15 - FINDING OF INFRINGEMENTS

Visitors who have violated the provisions mentioned in these rules will be in violation.

These infringements may, at any time during the visit to the site, may be noted by an authorized representative of the operator.

15.1 PENALTIES INCURRED

Infractions are punishable by penalties provided for by the various legal or regulatory texts in force, without prejudice to civil remedies which may be claimed by the operator.

15.2 LUMP SUM TRANSACTIONAL COMPENSATION

If there has not been a clear attempt at fraud on the part of the visitor, he can avoid any criminal prosecution by making the payment of a lump sum transactional compensation corresponding to the offense :

- Immediately in the hands of the person from the operator's control service and against delivery of a receipt,
- Or within two months from the date of the infringement, with the operator's department indicated on the report given to it.

In the case of a deferred payment, the lump sum compensation is increased by an amount for administrative costs.

Any visitor in an offense who refuses payment of the lump sum transactional compensation or who agrees to regularize his situation by means of the payment of said compensation will not settle it, will be liable to prosecution before the competent courts.

15.3 FIXED COMPENSATION IN THE EVENT OF LOSS OF PARKING PERMIT

In the event of loss of the parking ticket, the parking user is required to pay a fixed compensation. Its amount is indicated in the price list.

CHAPTER IV - CONDITIONS OF ACCESS TO THE TOURIST INFORMATION CENTER

Article 16 - OPENING HOURS

The Tourist Information Center is open 7 days a week, all year round except December 25 and January 1. The opening times vary know ons and the site visitor : they are a ffichés the Tourist Information Center , available on request by phone and published on the website www.bienvenueaumontsaintmichel.com .

Article 17 - SERVICES OFFERED

17.1 INFORMATION

The Transdev Mont Saint Michel agents found in the Tourist Information Center welcome, guide and inform visitors about the practical information related to the new home and access to Mont Saint-Michel . They refer visitors, if necessary, to the competent bodies for information on tourist activities in the Bay of Mont-Saint-Michel.

17.2 TOILETS

Free access toilets are available to visitors at the Tourist Information Center . Visitors are required to respect this equipment and to leave it in the state of cleanliness in which they find it upon entering.

The sanitary area is open 24 hours a day and is not supervised: Transdev Mont Saint Michel cannot be held responsible for events taking place there.

17.3 BABY AREA

A free space for changing babies is available at the Tourist Information Center .

Visitors are required to respect this equipment and to leave it in the state of cleanliness in which they find it upon entering.

The sanitary area is open 24 hours a day and is not supervised: Transdev Mont Saint Michel cannot be held responsible for events taking place there.

17.4 KENNEL

A paying kennel service is offered. Only dogs are accepted. Anyone wishing to benefit from this service must be able to prove the health of the animal through the health record .

The kennel operates according to the same hours as that of the Tourist Information Center : any animal left in the kennel must be collected before the daily closure of the Tourist Information Center . In the opposite case, Transdev Mont Saint Michel reserves the right to contact the Animal Protection Society to place the animal.

17.5 LUGGAGE LOCKERS

Unless prohibited (Vigipirate plan or other administrative decision), a free access locker area is offered to visitors. The system is accessible at all times and is not monitored.

Visitors are required to respect this equipment, to comply with the posted user regulations and not to damage it. Transdev Mont Saint Michel reserves the right to intervene in these instructions in the event of the presence of dangerous objects.

Transdev Mont Saint Michel declines all responsibility for any damage, theft or damage caused to stored items.

17.6 SALE OF SECURITIES

The sale of a subscription card and payment for parking tickets are offered to visitors inside the building of the Tourist Information Center, during its opening hours. The closure of the Tourist Information Center cannot under any circumstances justify the non-payment of their various tickets by visitors.

CHAPTER V - MISCELLANEOUS

Article 18 - RESPONSIBILITY

Transdev Mont Saint Michel cannot be held responsible for any damage, theft or any other mischief against visitors and their vehicles parked in the car parks.

Visitors are invited not to leave in a visible or ostentatious manner any object or document that may arouse envy.

Article 19 - LOST, STOLEN, FOUND, ABANDONED OR LEFT UNATTENDED OBJECTS

19.1 LIABILITY

The operator is in no way responsible for items lost or stolen in the transport shuttles, in the Tourist Information Center or in the parking lot.

He may proceed or have proceeded with the immediate destruction of objects abandoned or left unattended which may represent a possible danger to the public.

19.2 LOST PROPERTY

Any object found by a traveler in a vehicle, on a right-of-way or in an enclosure of the network must be returned to the Tourist Information Center .

19.3 OBJECTS ABANDONED OR LEFT UNATTENDED

In the event that the ownership of the object abandoned or left unattended is supposed or proven, Transdev Mont Saint Michel could seek the responsibility of the owner with a view to compensation for the damage it may have suffered, whether material or intangible.

In any case, the owner of an object destroyed after having left it unattended can claim compensation.

19.4 GUARD

Found objects are returned to the Tourist Information Center and kept for 1 year.

ARTICLE 20 - SURVEILLANCE

The operator can listen to the ambient sound and view video images recorded inside vehicles or in parking lots.

The premises, spaces, vehicles, enclosures and rights-of-way of Transdev Mont Saint Michel accessible to the public are or may be equipped with video and ambient sound recording systems.

These devices are deployed in accordance with applicable legal and regulatory provisions.

The premises, spaces, vehicles, enclosures and rights-of-way thus equipped are marked in a visible manner by means of a poster or a sign located on the passage taken by the traveler, positioned before the area covered by the system.

It is forbidden for any person to hide the field of the cameras by any obstacle, to modify the framing and to damage the cameras and associated devices.

ARTICLE 21 - PROTECTION OF PERSONAL DATA

As part of and for the purposes of its business, Transdev Mont Saint Michel collects and uses personal data from travelers using and using the services of the parking and transport networks that it operates directly or indirectly.

The collection and processing of this data is carried out in compliance with the conditions provided for by applicable law and in particular by the Law known as "Informatique et Libertés" of January 6, 1978 as amended.

Travelers are informed that they have, under and under the conditions provided for by the aforementioned law, the following rights over their personal data:

- Right to be confirmed by Transdev Mont Saint Michel if personal data concerning them is held and processed by the latter;
- Right to access and obtain a copy of their personal data processed by Transdev Mont Saint Michel;
- Right to rectify and, under conditions, delete their personal data;
- Right to obtain information relating to the terms and conditions of use of their data by Transdev Mont Saint Michel;
- Right to oppose the processing of their data for reasons relating to their particular situation, and the right to oppose, without justification, the processing of their data for the purposes of commercial prospecting;
- Right to obtain, under conditions, the limitation of the processing of their data;
- Right to the portability of their data;
- Right, subject to conditions, not to be the subject of a decision based exclusively on automated processing or profiling producing significant or legal effects;
- Right to file a complaint with the Commission Nationale Informatique et Libertés (CNIL) if they believe that their data is being processed by Transdev Mont Saint Michel in violation of its legal and regulatory obligations in this area.

For follow-up and traceability reasons, and in order to guarantee the confidentiality of everyone's data (fight against identity theft), people wishing to exercise their rights are invited to send their request by email, using the contact form. on www.bienvenueaumontsaintmichel.com or in writing, accompanied by a signed copy of a valid proof of identity bearing the signature of its holder.

ARTICLE 22 - REPLACEMENT

The annual subscription or beneficiary cards may be replaced by paying a sum specified according to the reason in the corresponding regulations.

ARTICLE 23 - REFUND

The operator is under no circumstances required to fully or partially reimburse a transport or parking ticket that it has marketed.

ARTICLE 24 - FINANCIAL COMPENSATION

Under no circumstances can the operator be held responsible for any consequences of delays, or uninsured services due to an event independent of the execution of the delegated service.